john@coastinsurance.co.nz, katee@coastinsurance.co.nz
PO Box 151 Whangaparaoa 0943, John- 027 4931540 Katee- 0275398568
Hibiscus Coast Brokers Limited Trading As White Life Insurance

WHITE
LIFE INSURANCE

White Life Insurance - Client Service Standards Statement

Our commitment
To provide Financial Advice for Insurance Products to our Clients in accordance with the Standards for the Code of Professional Conduct for Financial Advice Services for Ethical Behaviour, Conduct and Client Care. Our Financial Advice provides good outcomes for our clients.

Treat Clients Fairly
We respect clients by listening to their needs and considering their individual requirements. We respond in a timely manner and communicate clearly and concisely, without pressure.

Act with Integrity
We will We have your best interests at heart and will work with you to tailor an insurance solution that meets your needs. We will be open with all information required to assist you in making an informed decision based upon your individual circumstances.

Give Advice that is suitable.
We have access to a wide range of Insurance Products and take the time to arrange the appropriate cover without unnecessary add-ons. We do so by getting to know your requirements and tailoring your Insurance Cover accordingly.

Ensure that the Client understands the Financial Advice
At White Life Insurance, it is our goal to find the right fit with minimum fuss. We will communicate our recommendations to you in a way that you understand and demonstrate how these best fit your individual needs.

Protect Client Information
The protection of your privacy is important to us. We are committed to collecting, holding and using your personal information for insurance related purposes in a professional manner, and acting in accordance with the Privacy Act 2022